



Forgot Password - Office

Steps

1. In a web browser (Internet Explorer, Firefox, Safari, Edge, or Chrome), go to bayada.okta.com.
2. Type your username and click **Next**.
3. Click the **Forgot Password** link.
4. Choose your verification method:
 - Okta Verify: Open the Okta Verify app and select the number that matches the number on the screen.
 - Phone: Click **Receive a code** via SMS Text or Voice call. Enter code, and click **Verify**.
5. Enter **New Password** following the **Password requirements**.