



## Forgot Password - Field

### Steps

1. In a web browser (Internet Explorer, Firefox, Safari, Edge, or Chrome), go to [bayada.okta.com](http://bayada.okta.com).
2. Type your username and click **Next**.
3. Click the **Forgot Password** link.
4. Choose your verification method:
  - Email: Click **Send me an Email** to receive a password reset link to your secondary email address (if provided). Click on the link to reset your password.
  - Phone: Click **Receive a code** via SMS Text or Voice call. Enter code, and click **Verify**.
5. Enter **New Password** following the **Password requirements**.