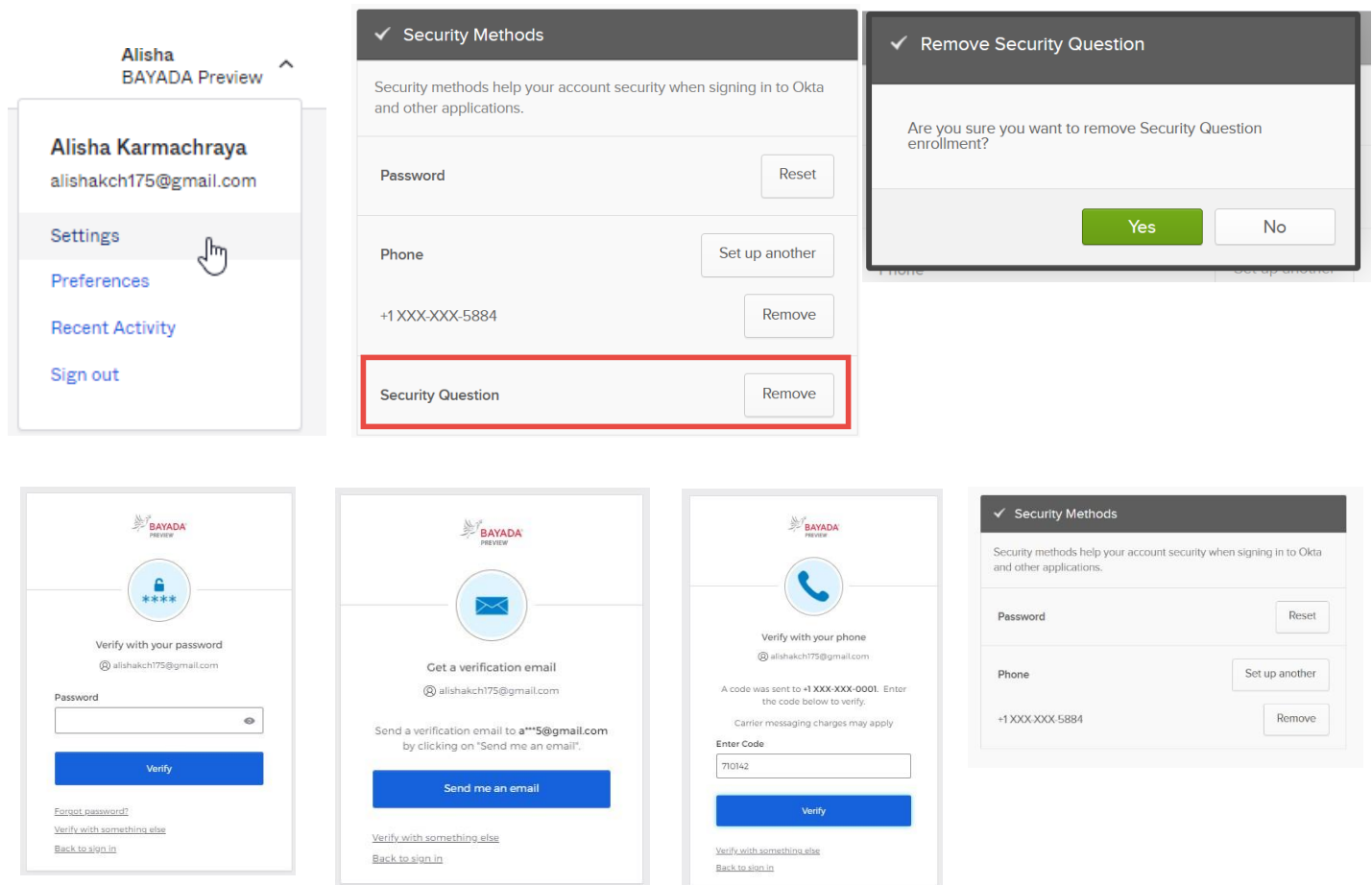


## Autoservicio - Eliminar pregunta de seguridad: empleados de campo

### Pasos

1. Inicie sesión en su cuenta en bayada.okta.com.
2. Haga clic en **su nombre** en la esquina superior derecha de la pantalla.
3. Haga clic en **Ajustes**.
4. Para eliminar la pregunta de seguridad, en Métodos de seguridad, haga clic en **Eliminar**.
5. Verifique con su **contraseña** y elija su método de verificación para recibir el código.
6. Una vez que ingrese el código, la pregunta de seguridad ya no estará disponible.



The screenshots illustrate the process of removing a security question from a user's account:

- Step 1:** The user's profile menu is shown with the name "Alisha Karmachraya" and email "alishakch175@gmail.com". The "Settings" option is highlighted.
- Step 2:** The "Security Methods" page is displayed. It lists "Password", "Phone", and "Security Question". The "Security Question" row is highlighted with a red box, and the "Remove" button is visible.
- Step 3:** A confirmation dialog box titled "Remove Security Question" asks, "Are you sure you want to remove Security Question enrollment?". The "Yes" button is highlighted.
- Step 4:** The "Verify with your password" screen is shown, where the user enters their password and clicks "Verify".
- Step 5:** The "Get a verification email" screen is shown, where the user clicks "Send me an email".
- Step 6:** The "Verify with your phone" screen is shown, where the user enters a code and clicks "Verify".
- Step 7:** The "Security Methods" page is shown again, but the "Security Question" row is no longer present, indicating it has been successfully removed.