



Self-Service - Change Password - Field

Steps

1. Sign into your account at bayada.okta.com
2. Click on **your name** in the upper right corner of the screen.
3. Click **Settings**
4. Under Security Methods, click **Reset** and click **Yes**
5. Choose your Verification Method
6. Enter **New Password** following the **Password requirements**.

The screenshots illustrate the following steps:

- User Profile:** Shows the user's name (Alisha Karmachraya) and email (alishakch175@gmail.com). The 'Settings' option is highlighted.
- Security Methods:** Shows the 'Password' method with a 'Reset' button highlighted.
- Reset Password Confirmation:** A dialog box asks 'Are you sure you want to reset Password enrollment?' with 'Yes' and 'No' buttons.
- Reset your password:** The user selects 'Email' as the verification method.
- Get a verification email:** The user clicks 'Send me an email' to receive a verification code.
- Verify with your phone:** The user enters the received code (710142) and clicks 'Verify'.
- Reset your Okta password:** The user enters a new password, re-enters it, and clicks 'Reset Password'.