



BAYADA client Isaiah (second from left) was born with multiple congenital anomalies, and is pictured with his father Chris, mother Joy, and brother Josiah.



# Choosing a Home Health Care Provider for Your Child

Nothing is more important than the health and well-being of your child. Home health care services provide needed assistance to children faced with complex medical conditions, challenging behavioral issues, or other special needs, as well as offering support to parents and families. Asking home health care providers these questions will help you learn more about them and the individuals who will be coming into your home.

1. How long has your home health care company been serving the community?
2. Does your company specialize in pediatric care?
3. Is your company certified by any accrediting body, such as the Community Health Accreditation Program (CHAP) or The Joint Commission, and state licensed?
4. How do you ensure that your nurses have the skills to care for my child? Are your nurses as qualified as hospital nurses?
5. What sort of background checks are performed before a nurse is hired? Are your health care professionals fully insured?
6. As a parent, what sort of participation can I expect in planning my child's care and routine? Do you consult with my child's physicians?
7. How will the nurses know what my child needs? How will the nurse interact with my child when not performing medical procedures?
8. How many nurses will be caring for my child? Can I meet the nurses before they start to work? What happens if a nurse isn't a good fit for our family?
9. How will I know which nurse is scheduled for the day? How are schedule changes communicated to me? How does the office cover my child's care if the nurse is unable to work a scheduled shift?
10. Who coordinates all of the services your home health care agency will provide to my child and family?
11. Will your company assist me in obtaining any medical supplies or equipment that my child needs?
12. Will your company assist me in getting my home health care services approved, maintained, and paid for?
13. Do you protect your clients with written standard procedures and policies?
14. How will our personal information be protected? Will the nurses be respectful of our home, belongings, and beliefs?
15. If I have a question or concern, is someone available 24 hours a day, every day?

## Contact us

To arrange care or learn about pediatric home health care services, call **800-305-3000** or visit [www.bayada.com/pediatrics](http://www.bayada.com/pediatrics).

*BAYADA specialty practices include Home Health Care, Pediatrics, Hospice, and Habilitation. BAYADA provides nursing, rehabilitative, therapeutic, hospice, and assistive care services to children, adults, and seniors in the comfort of their homes. Services may vary by location.*

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