



TOP ROW: Ann and her father, James Claffey. The Claffey family lived in Germantown, a working-class area in Northwest Philadelphia.

This happy graduate of Cardinal Dougherty High School was inducted into the school's Hall of Fame in 2003.

Ann as a second-year nursing student in 1967. She earned her RN degree at Abington Memorial Hospital School of Nursing in Abington, Pennsylvania, which honored her in 2014 with its Hall of Fame Award.

RIGHT: Edith Claffey, Ann's mother, was a charge nurse (shift supervisor) at Germantown Hospital. Edith's love of her profession helped inspire Ann and her sister to pursue nursing careers.



job to make ends meet. Like Mark, she knew the value of a close, extended family. She and her girls had lived with Ann's parents in Oreland, near Philadelphia, since Ann's divorce in 1985. Nursing was in her blood; her mother and sister Carolyn were nurses, too.

As they spoke, Ann asked Mark some hard, practical questions. She had philosophical differences with her full-time employer and was ready for a change. But changing jobs is always a risk, especially for a single parent and breadwinner. Ann is an excellent judge of character, and her intuition told her that she could trust Mark's promise. She also knew of the company's solid reputation. Determining that she would have a brighter future with BAYADA, with an opportunity to build a specialty that could make a significant difference, she said "yes."

In January 1989, Ann joined BAYADA. To remain near her family, she worked from the office in Willow Grove, Pennsylvania. Mark's willingness to let employees work in locations that make the most sense for them and their families—not necessarily for the company—is yet another example of his "family first" ethic in action.

Ann's family values

Ann's childhood had a lot in common with Mark's, except that she grew up on the Pennsylvania side of the Delaware River in an Irish family, not an Italian one. Ann was deeply influenced by her parents. Her father, James Claffey, worked as a federal government supply officer. She was proud that her dad was the only one in the neighborhood who wore a suit and tie to work every day and carried a briefcase.