



# 2024 Key Benefit Changes

The following provides information on 2024 key benefit changes to Hawaii Market Kaiser Foundation Health Plan, Inc. (KFHP) groups, labor and trust fund customers, and members. Unless otherwise noted, these changes are effective as contracts renew throughout 2024.

These changes may be subject to regulatory approval. This document may not include all changes that apply to you for 2024. More information on important changes and clarifications will be included in your Service Agreement and Evidence of Coverage.

For benefit questions and to see if these changes apply to your plan, please contact your Kaiser Permanente account manager or Member Services at **1-800-966-5955**, Monday through Friday, 8 a.m. to 5 p.m. and Saturday, 8 a.m. to noon.

## ENHANCED Dependent Child Coverage While Away from Hawaii<sup>1</sup>

- All dependent children are covered for specific services under the out-of-area dependent child benefit while they're away from Hawaii for travel or study.
- The health plan subscriber must live or work in the Kaiser Permanente Hawaii service area.
- Out-of-area dependent child coverage now includes office visits for specialty care and physical therapy, in addition to outpatient office visits for primary care and mental health services; basic labs, imaging, and testing services; and prescription drugs.
- Out-of-area dependent children will now also have coverage if they exceed 10 office visits; 10 combined lab, imaging, and testing services; and 10 prescription per year.
  - Members will pay 50% of applicable charges after exceeding 10 office visits; 10 combined basic labs, imaging, and testing services; and 10 prescriptions from any licensed non-Kaiser Permanente clinician or pharmacist per year.

## ENHANCED Hearing Aid Benefit

- Many members will now pay 20% of applicable charges for up to 2 hearing aids (one for each hearing-impaired ear) once every 36 months.
- Hearing aids must be prescribed by a Kaiser Permanente physician or Kaiser Permanente audiologist, and obtained from sources designated by KFHP.

<sup>1</sup>This is a summary of Kaiser Permanente Hawaii out-of-area dependent child benefit features. Please see your Service Agreement or Evidence of Coverage for complete coverage information, including exclusions, limitations, and changes not listed in this summary. The out-of-area dependent child benefit is not available to Medicare and Kaiser Permanente Added Choice plan members.