Horizon BCBSNJ: BAYADA Home Health Care Core Plan

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period: 07/01/2016 - 06/30/2017

Coverage for: All Coverage Types Plan Type: PPO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document, including coverage details and out-of-pocket costs at HorizonBlue.com/members or by calling 1-800-355-BLUE (2583) or the number on the back of your ID card. If you do not currently have coverage with Horizon BCBSNJ you can view a sample policy here, HorizonBlue.com/sample-benefit-booklets. For effective dates on and after November 1, 2015, your benefit booklet will be distributed by your employer or will be made available through Horizon BCBSNJ's Member Online Services. The benefit booklet availability is subject to New Jersey Department of Banking and Insurance regulatory procedures, enrollment, billing and/or activities that may delay the availability of the actual benefit booklet.

| Important Questions | Answers | Why this Matters: |
|---|--|---|
| deductible? | \$1,000.00 person / \$2,000.00 family for in-network. \$2,000.00 person / \$4,000.00 family for out-of-network | You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the Common Medical Events chart for how much you pay for covered services after you meet the <u>deductible</u> . |
| Are there other <u>deductibles</u> for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services, but see Common Medical Events chart for other costs for services this plan covers. |
| | Yes, for in-network providers, \$5,250.00 person/\$10,500.00 family For out-of-network providers. \$10,500.00 person/\$21,000.00 family. Aggregate family. | The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses. |
| out-of-pocket limit? | Premiums, balance-billed charges, penalties for failure to obtain preauthorization for services and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> . |
| Is there an overall annual limit on what the plan pays? | No. | The Common Medical Events chart describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits. |
| Does this plan use a network of providers? | Yes. For a list of in-network providers, see www.HorizonBlue.com or call 1-800-355-BLUE (2583) | If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term innetwork, preferred , or participating for providers in their network. See the Common Medical Events chart for how this plan pays different kinds of providers . |
| Do I need a referral to see a | No. You don't need a referral to see a | You can see the specialist you choose without permission from this plan. |

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(0076021:0004Pkg 001-005)

M/PM (Preferred Provider Organization)

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| specialist? | specialist. | |
|------------------------------|-------------|---|
| Are there services this plan | Yes. | Some of the services this plan doesn't cover are listed on the Services Your Plan |
| doesn't cover? | | Does Not Cover chart. See your policy or plan document for additional information |
| | | about <u>excluded services</u> . |



- Co-payments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- Co-insurance is your share of the costs of a covered service, calculated as a percent of the allowed amount for the service. For example, if the plan's allowed amount for an overnight hospital stay is \$1,000; your co-insurance payment of 20% would be \$200. This may change if you haven't met your deductible.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the allowed amount, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the allowed amount is \$1,000; you may have to pay the \$500 difference. (This is called balance billing.)
- This plan may encourage you to use participating **providers** by charging you lower **deductibles**, **co-payments** and **co-insurance** amounts.

| Common Medical Event | Services You May Need | Your cost if you use a Participating Provider | | Limitations & Exceptions |
|-------------------------------|--|--|-----------------------------------|---|
| care <u>provider's</u> office | Primary care visit to treat an injury or illness | \$20.00 Copayment per visit. | 50% Coinsurance after deductible. | none |
| or clinic | Specialist visit | \$40.00 Copayment per visit. | 50% Coinsurance after deductible. | none |
| | Other practitioner office visit | \$40.00 Copayment per visit. | | Combined in and out-of-network chiropractic care therapeutic manipulation visit limit coverage is unlimited per benefit period. |

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| Common Medical Event | Services You May Need | Your cost if you use a Participating Provider | Your cost if you use a Non-Participating Provider | Limitations & Exceptions |
|--|--|---|---|--|
| | Preventive care/screening/immunization | No Charge | 50% Coinsurance for Office. | One per calendar year. |
| • | Diagnostic test (x-ray, blood work) | 30% Coinsurance after deductible for Office, Outpatient Hospital, Independent Laboratory. | | Applies only to out of hospital diagnostic services non routine laboratory and pathology cardiovascular disease testing, non routine laboratory and pathology pap smear. |
| | Imaging (CT/PET scans, MRIs) | 30% Coinsurance after deductible for Office, Outpatient Hospital. | 50% Coinsurance after deductible. | Requires pre-approval. |
| If you need drugs to treat your illness or condition | Generic drugs | \$5.00 Copayment/Retail. \$10.00 Copayment/Mail Order. | Not Covered | Covered at a 30 day supply for retail; or 90 day supply mail order. |
| More information about prescription drug coverage is available at | | \$30.00 Copayment/Retail. \$60.00 Copayment/Mail Order. | | Covered at a 30 day supply for retail; or 90 day supply mail order. |
| www.express-scripts.com or call 1-877-680-7793 | Non-preferred brand drugs | \$50.00 Copayment/Retail. \$100.00 Copayment/Mail Order. | | Covered at a 30 day supply for retail; or 90 day supply mail order. |
| | Specialty drugs | 30% Coinsurance. | Not Covered | none |

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| Common Medical Event | Services You May Need | Your cost if you use a Participating Provider | Your cost if you use a Non-Participating Provider | Limitations & Exceptions |
|--|--|--|---|---|
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | 30% Coinsurance after deductible for Outpatient Hospital, Ambulatory Surgical Center. | 50% Coinsurance after deductible. | none |
| | Physician/surgeon fees | 30% Coinsurance after deductible. | 50% Coinsurance after deductible. | none |
| If you need immediate medical attention | Emergency room services | \$250.00 Copayment per visit for Outpatient Hospital. | visit for Outpatient Hospital. | Copay waived if admitted within 24 hours. Applies only to emergency room accidental injury and medical emergency. |
| | Emergency medical transportation | 30% Coinsurance after deductible. | 30% Coinsurance after deductible. | none |
| | Urgent care | \$20.00 Copayment per visit for Office. \$40.00 Copayment per visit for Office. | | Copayment will be assessed based on the provider type. |
| If you have a hospital stay | Facility fee (e.g., hospital room) | Inpatient Hospital. \$100.00 Copayment per day(up to 5 days). | \$200.00 Copayment per day(up to 5 days). | Requires pre-approval; 20% cutback and up to a \$1,000 maximum penalty applies for non-compliance. In-network coverage is limited to 365 days. Out-of-network coverage is limited to 70 days. |
| | Physician/surgeon fee | 30% Coinsurance after deductible. | 50% Coinsurance after deductible. | none |
| If you have mental health, behavioral health, or substance | Mental/Behavioral health outpatient services | Outpatient Hospital. 30% Coinsurance after deductible. | 50% Coinsurance after deductible. | none |
| abuse needs | Mental/Behavioral health inpatient services | Inpatient Hospital. \$100.00 Copayment per day(up to 5 days). | \$200.00 Copayment per day(up to 5 days). | Requires pre-approval; 20% cutback and up to a \$1,000 maximum penalty applies for non-compliance. In-network coverage is limited to 365 days. Out-of- |

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| Common Medical Event | Services You May Need | Your cost if you use a Participating Provider | Your cost if you use a Non-Participating Provider | Limitations & Exceptions |
|-------------------------------------|--|---|---|--|
| | Substance use disorder outpatient services | 1 1 1 | 50% Coinsurance after deductible. | network coverage is limited to 70 daysnone |
| | Substance use disorder inpatient services | \$100.00 Copayment per | 50% Coinsurance after \$200.00 Copayment per day(up to 5 days). | Requires pre-approval; 20% cutback and up to a \$1,000 maximum penalty applies for non-compliance. In-network coverage is limited to 365 days. Out-of-network coverage is limited to 70 days. |
| If you are pregnant | Prenatal and postnatal care | \$20.00 Copayment per visit for a PCP Office visit. \$40.00 Copayment per visit for a Specialist Office visit. | deductible. | Office visit copay for the initial visit only. The benefit listed is specific to the maternity prenatal and postnatal office visits, charges for other services and supplies may be subject to member out of-pocket. |
| | Delivery and all inpatient services | \$100.00 Copayment per | 50% Coinsurance after \$200.00 Copayment per day(up to 5 days) | Requires pre-approval; 20% cutback and up to a \$1,000 maximum penalty applies for non-compliance. In-network coverage is limited to 365 days. Out-of-network coverage is limited to 70 days. |
| If you need help recovering or have | Home health care | | 50% Coinsurance after deductible. | Requires pre-approval. |
| other special health needs | Rehabilitation services | | 50% Coinsurance after \$200.00 Copayment per day(up to 5 days). | Requires pre-approval; 20% cutback and up to a \$1,000 maximum penalty applies for non-compliance. In-network coverage is limited to 365 days. Out-of- |

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| Common Medical Event | Services You May Need | Your cost if you use a Participating Provider | | Limitations & Exceptions |
|-------------------------|---------------------------|---|---|---|
| | | | | network coverage is limited to 70 days. |
| | Habilitative services | Inpatient Hospital. \$100.00 Copayment per day(up to 5 days). | 50% Coinsurance after \$200.00 Copayment per day(up to 5 days). | Requires pre-approval; 20% cutback and up to a \$1,000 maximum penalty applies for non-compliance. In-network coverage is limited to 365 days. Out-of-network coverage is limited to 70 days. |
| | Skilled nursing care | Inpatient Hospital. \$100.00 Copayment per day(up to 5 days). | 50% Coinsurance after \$200.00 Copayment per day(up to 5 days). | Requires pre-approval; 20% cutback and up to a \$1,000 maximum penalty applies for non-compliance. |
| | Durable medical equipment | 30% Coinsurance after deductible | 50% Coinsurance after deductible. | Prior authorization for rental and purchases over \$500.00. |
| | Hospice service | Inpatient Hospital. \$100.00 Copayment per day(up to 5 days). | 50% Coinsurance after \$200.00 Copayment per day(up to 5 days). | Requires pre-approval; 20% cutback and up to a \$1,000 maximum penalty applies for non-compliance. Respite has a 7 day limit. |
| If your child needs | Eye exam | Not Covered | Not Covered | none |
| dental or eye care | Glasses | Not Covered | Not Covered | none |
| | Dental check-up | Not Covered | Not Covered | none |

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Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Cosmetic Surgery
- Dental care (Adult)
- Hearing Aids

- Infertility treatment
- Long Term Care
- Routine eye care (Adult)

- Routine foot care
- Weight Loss Programs

Other Covered Services (This isn't a complete list. Check your policy for plan document for other covered services and your costs for these services.)

- Acupuncture
- Bariatric surgery

- Chiropractic care
- Most coverage provided outside the United States, See www.HorizonBlue.com
- Non-emergency care when traveling outside the U.S. See www.HorizonBlue.com
- Private-duty nursing

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Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-800-355-BLUE (2583). You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact: Call **1-800-355-BLUE** (2583) or visit www.HorizonBlue.com. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as 'minimum essential coverage.' **This plan or policy** <u>does</u> <u>provide</u> minimum essential coverage.

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage does meet the minimum value standard for the benefits it provides.

Language Access Services:

Questions: Call 1-800-355-BLUE (2583) or visit us at www.HorizonBlue.com.

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About these Coverage Examples:

These examples show how this plan might cover medical care in three situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care also will be different.

See the next page for important information about these examples.

| | Having a baby |
|----|--------------------------------------|
| | (normal delivery) |
| | Amount owed to providers: \$7,540.00 |
| | Plan pays \$6,060.00 |
| | You pay \$1,480.00 |
| | • • |
| Sa | mnle care costs: |

| Vaccines, other preventive | \$40.00 |
|----------------------------|------------|
| TT ' 1 ' | |
| Radiology | \$200.00 |
| Prescriptions | \$200.00 |
| Laboratory tests | \$500.00 |
| Anesthesia | \$900.00 |
| Hospital charges (baby) | \$900.00 |
| Routine obstetric care | \$2,100.00 |
| Hospital charges (mother) | \$2,700.00 |

| Patient pays: | |
|----------------------|------------|
| Deductibles | \$1,000.00 |
| Co-pays | \$150.00 |
| Co-insurance | \$180.00 |
| Limits or exclusions | \$150.00 |
| Total | \$1,480.00 |

Managing type 2 Diabetes (routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400.00
- □ **Plan pays** \$3,540.00
- □ You pay \$1,860.00

| Sample | care | costs: |
|--------|------|--------|
|--------|------|--------|

| Prescriptions | \$2,900.00 |
|------------------------------|------------|
| Medical Equipment and | \$1,300.00 |
| Supplies | |
| Office Visits and Procedures | \$700.00 |
| Education | \$300.00 |
| Laboratory tests | \$100.00 |
| Vaccines, other preventive | \$100.00 |
| Total | \$5,400.00 |

Patient pays:

| - 3.1 P 3.3 3.1 | |
|----------------------|------------|
| Deductibles | \$1,000.00 |
| Co-pays | \$460.00 |
| Co-insurance | \$320.00 |
| Limits or exclusions | \$80.00 |
| Total | \$1,860.00 |

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Questions and answers about Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include <u>premiums</u>.
- Sample care costs are based on national averages supplied by the U.S.
 Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- Patient's condition was not an excluded or preexisting condition
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork <u>providers</u>. If the patient had received care from out-of-network <u>providers</u>, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>copayments</u> and <u>co-insurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

☐ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

■ No. Coverage Examples are not cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

☐ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box for each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

☐ Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as co-payments, deductibles and co-insurance. You should consider also contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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