Do you have a BAYADA Hero in your home?

How you can honor your BAYADA caregiver



At BAYADA Home Health Care, we believe that you and your family deserve the highest quality home health care. We constantly strive to honor those BAYADA health care professionals who embody our mission and core values of compassion, excellence, and reliability. The Hero Program is one way we recognize our BAYADA caregivers.

Through stories shared by both clients and office personnel, we learn about the ways that many of our BAYADA caregivers are improving the lives of our clients and their families. With your help, we can recognize the Heroes among us.

Do you have a Hero who you'd like to nominate? There are many ways you can do so. You can call your local office, write a letter and send it to your office, email your comments to HeroProgram@bayada.com, or complete and return the form below to your local office.

We would love to hear from you!

BAYADA 2013 Heroes of the Year

We are proud to share that John Morris, RN; Amber Lehman, LPN; Leonard Barringer, COTA; and HHA Judy Morrison, were most recently recognized as our Heroes of the Year at a companywide special ceremony as a tribute to their fine work. Following are some client and family caregiver comments about our Heroes of the Year.



RN John Morris Charlotte, NC

"We've had many nurses before BAYADA and John is the best! In medical emergencies he calms everyone. I wake up with a smile knowing John is coming to the house and it stays with me all day."

> **LPN Amber Lehman** Williamsport, PA

"When I am at work, I know my daughter is in good hands under Amber's care. Not only is she a highly skilled nurse, Amber always puts my daughter first and goes above and beyond to make her feel cared for and special."



COTA Leonard Barringer Cabarrus, NC

"After a series of strokes, I lost the use of my right arm and could not dress myself. Leonard taught me how to dress with one arm and he continues to encourage me to learn more. He is an excellent physical therapist."

HHA Judy Morrison Harrisburg, PA

"I can't explain how lucky we are to have Judy in our lives. She took the initiative to find out more about my daughter's diagnosis and encourages her to continue her physical therapy treatment. With Judy's support, my daughter is mentally stronger and feels like she can conquer anything."



Hero Program Nomination Form

| I would like to nominate | BAYADA caregiver name | | | | _ as a Hero. |
|--|----------------------------|-------|--------------|----------------------------------|------------------|
| My Hero is a Nurse | | Other | | | |
| □ Please contact me for more information. OR □ Here are some specific examples of how my BAYADA Hero works with compassion, excellence, and reliability: | | | | | |
| BAYADA office location: | City, State (please print) | | | (You may continue on the reverse | side as needed.) |
| Your name | | Date | Phone number | Email address | |